Virginia Gay Hospital
Mandatory Nondiscrimination/Accessibility Notice

Virginia Gay Hospital complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Virginia Gay Hospital does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Virginia Gay Hospital provides:
Free aids and services to people with disabilities to communicate effectively with us, such as:
- Qualified sign language interpreters
- Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Free language services to people whose primary language is not English, such as:
- Qualified interpreters
- Information written in other languages

If you need these services, contact the VGH Patient Representative. If you believe that Virginia Gay Hospital has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with: VGH Patient Representative, 502 N. 9th Avenue, Vinton, IA 52349, (319) 472-6200, Fax (319) 472-6222. You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, the VGH Patient Representative is available to help you.

You can also file a complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, https://ocrportal.hhs.gov/ocr/portal/lobby.jsf, or by mail or phone at:
U.S. Department of Health and Human Services
200 Independence Avenue, SW
Room 509F, HHH Building
Washington, D.C. 20201
1-800-368-1019, 800-537-7697 (TDD)
Complaint forms are available at

Arabic
لا يُسمح للذّارين الذين يُركة العناية في مستشفى فينْتَنْتَ قُدْسَ السّامْهُ، لِيُلْتَمِّرُنَّ قَوْمٌ غَلَابُوا رَأْيًا، ثُمَّ تَدْوَى ثُمَّ قَوْمٌ لَّهُمْ مَنْ طَوْعُهُمْ
1-319-472-6200

Chinese
注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電
1-319-472-6200。

French
ATTENTION : Si vous parlez français, des services d’aide linguistique vous sont proposés gratuitement. Appelez le 1-319-472-6200.

German

Hindi
पंजाब के हैं, यदि आप हैं तो भाषा सहायता से आए उपलब्ध हैं। 1-319-472-6200

Karen
ธุรกิจการบริการมีภาษาที่ไม่ใช่ภาษาอังกฤษให้บริการฟรีได้.
ติดต่อ 1-319-472-6200.

Korean
주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1-319-472-6200.

Laotian
ذا smouth ที่ รู้ รายการ ที่ รู้ ภาษา แผนก. ที่ มี ซอง ภาษา แผนก. ช่วย ที่ รู้ ภาษา.
ติดต่อ 1-319-472-6200.

Pennsylvania Dutch

Russian
ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1-319-472-6200.

Serbo-Croatian

Spanish
ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-319-472-6200.

Tagalog
PAUNAWA: Kung nagsasali ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 1-319-472-6200.

Thai
เรียน: ถ้าคุณพูดภาษาไทยคุณสามารถใช้บริการช่วยเหลือทางภาษาได้ที่ร้าน โทร 1-319-472-6200.

Vietnamese
CHÚ YẾu: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1-319-472-6200.